

SolarWinds – US Unified Combatant Commands

About SolarWinds:

SolarWinds is a leading provider of powerful and affordable IT infrastructure management software to customers worldwide, from enterprises of all sizes to every branch of the DoD, and nearly every civilian and intelligence agency of the U.S. Our approach is to deliver unexpected simplicity and redefine the management and monitoring expectations for all aspects of IT. We strive to eliminate the complexity found in traditional enterprise software and services by making it easy to find, buy, deploy, and maintain solutions, regardless of an agency’s size. This focus on the user and commitment to excellence in end-to-end hybrid IT performance management has established SolarWinds as a worldwide leader in network management software.

Our Capabilities Are Designed to Support:

- Network – Performance, bandwidth, configuration, logs, and more
- Application and Server – Servers, email, databases, configuration, websites, and more
- Storage – Performance, capacity, configuration, and more
- Virtualization and Cloud – Performance, capacity, configuration, and more
- Log Management – Enterprise security, log analysis, compliance, and more
- Continuous Monitoring – For both IT operations and information assurance
- Tools – IT help desk, asset management, managed file transfer, and more

Key SolarWinds

Statistics:

- Employees – over 2,400 worldwide
- Customers – over 275,000 worldwide
- #1 in Network Management¹

Notable US Unified Combatant Commands Installations:

USSOCOM – Enterprise
 USSOUTHCOM
 USEUCOM
 USTRANSCOM
 USPACOM
 CENTCOM HQ
 STRATCOM
 USAFRICOM – C4 Systems
 BICES/GDIT – Molesworth
 Joint Warfare Analysis Center (JWAC)



US Department of Defense – Case Study

Challenges:

- Lacked visibility into the problems leading to network performance issues
- Didn't have the tools to troubleshoot network problems or outages
- Had inadequate automation of compliance reporting

Solution:

- The DoD uses SolarWinds® network and systems management tools to monitor network performance, troubleshoot network problems or outages, and resolve configuration issues

Results:

- Improved resolution rates for networking issues
- Improved configuration management
- Improved log tracking and management
- Increased productivity of IT staff
- Improved NIST FISMA/DISA STIGS compliance
- They rated their satisfaction with SolarWinds' products as 10 out of 10

Purchase Decision:

- Ease of use
- Cost effectiveness
- Best value

Testimonial:

- “In my opinion, these provide me the core information needed to recognize performance issues on my networks. NCM has helped tremendously in highlighting compliance issues and improving our configuration management posture.”

Source:

Network Engineer, DoD
TechValidate Federal survey October 2015
<https://www.techvalidate.com/tvid/0D7-9A0-C8F>

¹ Source: IDC® defined Network Management Software functional market, IDC's Worldwide Semiannual Software Tracker, April 2018, based on revenue.

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