

# Use Case – Telehealth/Telepsychiatry

## Business Challenge

Since the beginning of the COVID-19 outbreak, telehealth and other connected health technologies have been in the spotlight as a critical tool in healthcare's arsenal to help reduce the risk of transmission and provide safe, reliable access to care. As confirmed cases of COVID-19 continue to grow at an alarming rate, we are seeing an almost unprecedented embrace of telehealth by the federal government to help connect patients and providers in an attempt to limit the spread of the disease.



[CMS](#) has broadened access to Medicare telehealth services as of March 6, 2020

**38,800**

Members of American Psychiatric Association no longer required to travel to a qualifying "originating site" for Medicare telehealth encounters,

## How DocuSign Can Help

As the Centers for Medicaid, HHS and the US government authorized the widespread use of telehealth throughout the United States by relaxing HIPAA regulations and the Ryan Haight Act of 2008, adoption of telehealth is now a top priority. If there ever was a time for your practice to consider automating paperwork, now is the time. DocuSign is an imperative tool that makes telehealth work. Whether you are a therapist, an outpatient provider, or a large hospital provider DocuSign enables you to get any patient-facing form or contract signed electronically. Sign patient consents, HIPAA releases, and legal forms while being compliant with HIPAA and 42 CFR Part 2. DocuSign has flexible format to attain a signature, even on your own patient portal for any telehealth visit, virtual checkin and eVisit. DocuSign automates every step along the paper trail to maintain compliance while creating a patient-centric experience so that you can focus on caring for patients virtually.



## Products + Features

eSignature  
Powerforms  
Payments  
Identify  
Responsive Signing

## Integrations

Kno2

## Agreements

HIPAA releases  
Privacy & confidentiality forms  
Patient consents  
Telehealth consents